



TERMS AND CONDITIONS

I the undersigned understand that I have agreed to play at Lakes Laser Tag entirely at my own risk, and I sign this document in consideration of being given the opportunity to engage in the activity.

Youth Groups - I the undersigned agree on behalf of the minor/s I am responsible for, to play Lakes Laser Tag entirely at our own risk.

I UNDERSTAND THAT:

The game is physically and mentally demanding and may require extreme exertion to play. The game is played in natural woodland, containing commonplace risks such as rabbit and fox holes, risk of falling debris from trees, rough terrain and man-made obstacles.

I CONFIRM AND AGREE THAT: I am fully aware of the risks to myself and others involved in the Lakes Laser Tag Game.

I am physically fit and mentally able to take the strain and exertion involved in the game.

I have no medical condition that would prevent me from playing. (Please make the game manager aware if you use an inhaler or any other medical aid)

I will comply with all the Lakes Laser Tag Laser rules and use the equipment as instructed and not so as to injure or hurt others.

I will obey all the directions of the Lakes Laser Tag staff.

I will return any equipment hired to me, and due to the expensive nature of the laser guns, any damaged or missing equipment may incur a charge.

RELEASE : I will at all times conform to all safety rules in force and I will indemnify Lakes Laser Tag and their servants and agents and hereby absolve them from all liability in respect of death, illness, personal injury, accident or damage to persons or property howsoever this may arise or be caused.

OTHER TERMS AND CONDITIONS

- Your group may be mixed with other groups (unless a Private Booking) of all ages to make up larger teams. This allows for the best games player-wise due to the scale of our forest battlefield.
- We generally need a minimum of 8 players to open and operate a Laser Tag session so if you have booked a smaller group size there is a rare chance that your session may have to be rescheduled if other groups drop out/there isn't the demand by more players on your chosen date. This decision would be made at least 2 days prior to your event to allow as much time as possible to fill the spaces.
- To book a Private Laser Tag event, you'd have to book and pay for 'up to 20 people' and you can have your own dedicated games and staff to make your time with us even more special. Call us to discuss options on upgrading your booking to a private game should it be something you are interested in.
- Please note all players must be a minimum of 6 years of age. Any players under 16 years of age will need to have a parent or guardian 18 years or older remain onsite at all times. It is required that a parent or guardian must be present at all times throughout the Laser Tag session, and under 8's must have a parent or guardian playing the game. We recommend a minimum of 1 parent for every 8 under 8's.
- We operate in all weather conditions. Suitable shoes such as boots are advised for your game day, ideally with ankle support due to the forest location. A change of shoes are recommended.
- Any player who fails to arrive on time for any reason will not be refunded as we have reserved spaces, paid for staff and often turned away other customers.
- Our 100% money back guarantee is only offered to bookings that are booked at least 14 days in advance and are cancelled more than 14 days of the booked date. All



- cancellations must be made via email to avoid any time discrepancies. Please use info@lakeslasertag.co.uk for this.
- **Troopers cancellations** with less than 48 hours of the booked date, are non-refundable. Between 48 hours and 7 days will be allowed to reschedule, subject to availability.
- **Privates cancellations** with less than 14 days of the booked date, are non-refundable. Between 7 days and 14 days will be allowed to reschedule, subject to availability.
- Players should remain courteous to Lakes Laser Tag staff and game marshals at all times. Failure to do so may lead to you being asked to leave the site without a refund.
- Players must arrive on site at the specified start time on your confirmation. Players must be present for the safety briefing. Failure to attend the safety briefing can lead to your event being cancelled and no refund or amendment will be offered.
- Your booking is not confirmed until you have received an e-mail confirmation. On receipt of your confirmation you must check that all the details are correct, as amendments may not be possible at a later date.
- If your event is cancelled by Lakes Laser Tag due to severe weather an alternative date will be offered and is subject to availability.
- If we need to cancel during the actual activity we will provide a pro rata basis, unless there's less than 20 minutes of time left, when no refund will be provided.
- Lakes Laser Tag reserves the right to change the terms and conditions at any time.